





1. Event Highlights

Project Introduction by George Pavlidis, Linköping University

Best Practices Guide Overview by Chrysanthi Katrini, CollectiveUP

MOOC (Massive Open Online Course) by Chelsea Lazaridou, Hellenic Adult Education Association

Key Findings of the Focus Groups by George Pavlidis

Empowering Seniors in the Digital Age: Building Knowledge and Resilience by Patrick Penninckx, General Secretary of the ESU

2. Collaborative Sessions: 🤲 Workshop Highlights 🔆

A dynamic workshop united 12 diverse participants to tackle digitalization and human rights for older persons in Europe.

Key Participants:

Stefaan Van der Biest | Joel Maltrem | Katerina Cenic | Secil Selcuk | Chrysanthi Katrini | Liliana Carillo | George Pavlidis | Peter Gehweiler | Steven McAvinue | Simona Matejkova | Chelsea Lazaridou

Discussion Highlights:

- **Sweden:** Digital-only systems are causing issues (e.g., disappearing ATMs). Libraries are stepping up to address digital literacy gaps.
- Belgium: Older persons successfully protested against ATM reduction, maintaining cash options.
- **Spain:** Digital initiatives are present but fragmented, reflecting a struggle with service accessibility.
- **Serbia:** NGOs lead active retirement projects, blending digital and analogue approaches.

• **Greece:** There is a significant lack of training opportunities for older people to help them benefit from digitalization of services.

Emerging Insights

- ☑ Digital and analogue systems must coexist to ensure inclusivity.
- ✓ Human rights need integration in digitalization strategies.
- **V** Education on digital inheritance and data ownership empowers communities.

Call to Action:

Raise awareness, blend policy recommendations with practical tools, and ensure everyone—young or old—feels in control of their digital journey.

Let's think critically about technology and human rights!

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